

How to address the issue of not receiving church emails

A common concern among church members is that they no longer receive church announcement emails and therefore submit new subscription requests.

Please note that this issue is **not** caused by an email address being removed from the church distribution list. In most cases, church emails are mistakenly **flagged as spam** by the member's email service provider.

If you are experiencing this issue, please follow the steps below to resolve it:

1. Visit your email provider's website using one of the following links:
 - **Yahoo Mail:** <https://login.yahoo.com/>
 - **Gmail:** <https://www.google.com/gmail/>
 - **Hotmail/Outlook:** <https://outlook.live.com/owa/>
2. Sign in to your email account.
3. Navigate to your Spam or Junk Email folder.
4. Locate one of the church announcement emails and mark it as **“Not Spam.”**

Important:

Please make sure to perform these steps through your email provider's website (using a web browser), not through your phone's mail application.